

## USER GUIDE



# Wireless Headphones Model X

Please read this user guide in its entirety to ensure best fit and sound.  
[www.theSoundBay.com](http://www.theSoundBay.com)

## What's Included

1. The Sound Bay X wireless stereo headphones
2. Micro USB charging cable
3. 3.5mm Audio cable
4. User guide and warranty card

## Specifications

**Model:** Model X  
**Weight:** 0.6 lbs  
**BT Version:** BT5.0 + EDR, HSP/HFP/A2DP/AVRCP  
**Battery:** Li-ion Battery, 430mAh  
**Functions:** Wireless, Noise Canceling, Mic  
**Water Resistant Standard:** IPX-5  
**Standby Time:** 160 Hours  
**Charging Time:** About 2 Hours  
**Music Time:** 17-18 Hours  
**Operation range:** Up to 50 ft  
**Frequency:** 2.402GHz-2.48GHz  
**Speaker Impedance:** 32 ohm  
**Sensitivity:** 96 dB/mW

## Quick Start

### 1. Wireless Pairing

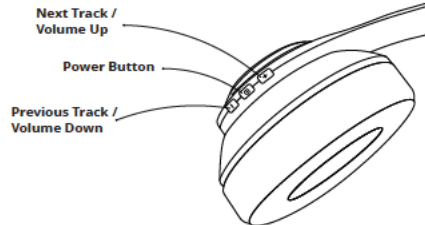
With the headphones off, press and hold the power button for about 4-5 seconds until the red and blue indicators start to flash. Then turn on the bluetooth function on your phone. Search for bluetooth devices and select "SoundBay X".

### 2. Charging the Battery

Use the complimentary charging cable or any micro USB charging cable to charge the device. The indicator light will be red while charging. Once the device is fully charged, the indicator light will be turned off.

### 3. Wired Mode

Plug in the 3.5mm audio cable to turn on Wired mode. Note that the buttons and microphone will be not available, and you will not be able to make or receive any calls.



## Wireless Controls

Button Name	Action	Result
	Press and hold for 3-5 seconds	ON/Pairing
	Press and hold for 3-5 seconds	OFF
	Press the button	Play/Pause
	Press the button	Answer/Hang up
	Press and hold for 3 seconds	Reject
	Press when music is playing	Volume up
	Press when music is playing	Volume down
	Press and hold when music is playing	Next Track
	Press and hold when music is playing	Previous Track
	Double click	LED color switch

## Troubleshooting

### 1. The device is not found

If the phone cannot find the device, try to turn off the headphones and then turn them on. Try to turn off the bluetooth on your phone and turn it on too. Then remove the bluetooth device on the phone, search and pair again.

### 2. The device is connected, but there is no sound

Adjust the volume on the headset; it might be set to the lowest level.

### 3. There is no sound when you plug in the audio cable

Make sure the audio cable is plugged in your headphones and phone.

### Questions?

Please email our customer service:  
[support@thesoundbay.com](mailto:support@thesoundbay.com)

## Warranty and Return Policy

Please visit our website [www.theSoundBay.com](http://www.theSoundBay.com) to review the warranty information and return policy.

## Product Warranty Card

Product Model:	
Purchase date:	
Contact Phone #:	
Full name:	
Mailing Address:	

Note the content of this card shall not be altered without permission. Please keep this card to protect your lawful rights and interests.